# Virginia's Pharmacy Technician Workforce: 2021

Healthcare Workforce Data Center

February 2022

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Follow us on Tumblr: *www.vahwdc.tumblr.com* Get a copy of this report from: *https://www.dhp.virginia.gov/PublicResources/HealthcareWorkforceDataCenter/ProfessionReports/*  Nearly 11,000 Pharmacy Technicians voluntarily participated in this survey. Without their efforts, the work of the center would not be possible. The Department of Health Professions, the Healthcare Workforce Data Center, and the Board of Pharmacy express our sincerest appreciation for their ongoing cooperation.

## Thank You!

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## The Pharmacy Technician Workforce At a Glance:

#### The Workforce

 Registrants:
 14,062

 Virginia's Workforce:
 13,017

 FTEs:
 9,971

#### Survey Response Rate

All Registrants:76%Renewing Practitioners:98%

#### **Demographics**

Female:85%Diversity Index:60%Median Age:36

#### **Background**

Rural Childhood:40%HS Degree in VA:73%% Work Non-Metro:14%

#### **Education**

High School/GED:56%Associate Degree:22%

#### **Finances**

Median Income: \$30k-\$35k Health Insurance: 63% Under 40 w/ Ed. Debt: 48%

#### Source: Va. Healthcare Workforce Data Center

#### Current Employment

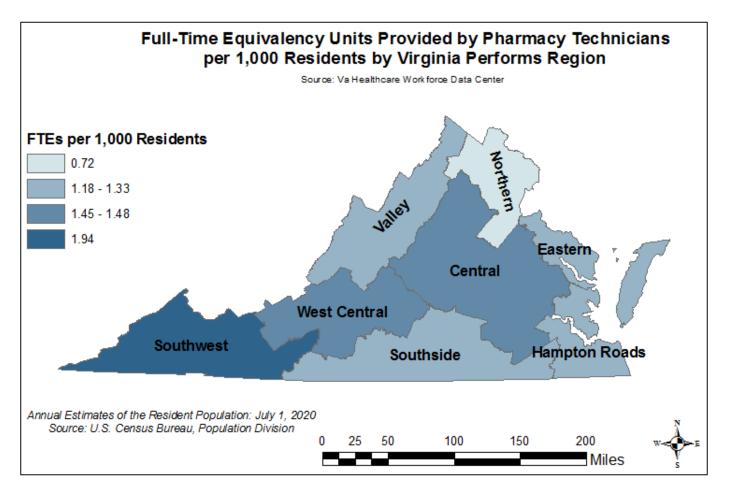
Employed in Prof.:81%Hold 1 Full-Time Job:69%Satisfied?:88%

#### Job Turnover

Switched Jobs:5%Employed Over 2 Yrs.:54%

#### Primary Roles

Medication Disp.:	57%
Administration:	4%
Supervision:	2%



This report contains the results of the 2021 Pharmacy Technician Workforce survey. Nearly 11,000 pharmacy technicians voluntarily participated in this survey. The Virginia Department of Health Professions' Healthcare Workforce Data Center (HWDC) administers the survey during the registration renewal process, which takes place every December for pharmacy technicians. These survey respondents represent 76% of the 14,062 pharmacy technicians who are registered in the state and 98% of renewing practitioners.

The HWDC estimates that 13,017 pharmacy technicians participated in Virginia's workforce during the survey period, which is defined as those who worked at least a portion of the year in the state or who live in the state and intend to return to work in the profession at some point in the future. Virginia's pharmacy technician workforce provided 9,971 "full-time equivalency units," which the HWDC defines simply as working 2,000 hours per year.

More than 60% of all pharmacy technicians are under the age of 40, and 84% of pharmacy technicians who are under the age of 40 are female. In a random encounter between two pharmacy technicians, there is a 60% chance that they would be of different races or ethnicities, a measure known as the diversity index. This makes the pharmacy technician workforce equally diverse as the state's overall population, which also has a diversity index of 60%. Two out of every five pharmacy technicians grew up in a rural area, and 28% of pharmacy technicians who grew up in a rural area currently work in a non-metro area of Virginia. Overall, 14% of pharmacy technicians work in a non-metro area.

More than 80% of all pharmacy technicians are currently employed in the profession, 69% hold one full-time job, and 51% work between 40 and 49 hours per week. The median annual income for pharmacy technicians is between \$30,000 and \$35,000. In addition, 80% of all pharmacy technicians receive at least one employer-sponsored benefit, including 63% who have access to health insurance. Nearly 90% of pharmacy technicians indicated that they are satisfied with their current work situation, including nearly half who indicated that they are "very satisfied."

#### **Summary of Trends**

In this section, all statistics for the current year are compared to the 2016 pharmacy technician workforce. The number of registered pharmacy technicians has fallen by 5% (14,062 vs. 14,842). In addition, the size of Virginia's pharmacy technician workforce has declined by 6% (13,017 vs. 13,920), and the number of FTEs provided by this workforce has fallen by 5% (9,971 vs. 10,533). Renewing pharmacy technicians are slightly more likely to respond to the survey (98% vs. 97%).

The percentage of pharmacy technicians who are under the age of 40 has declined (61% vs. 64%), but the percentage among this group of professionals who are female has increased (84% vs. 82%). Overall, the median age of Virginia's pharmacy technician workforce has risen (36 vs. 34). The diversity index of this workforce has increased slightly (60% vs. 59%) during a time in which Virginia's overall population has diversified more rapidly (60% vs. 55%). The diversity index among pharmacy technicians who are under the age of 40 has also risen slightly (64% vs. 63%).

Pharmacy technicians are more likely to work in the profession (81% vs. 80%), hold one full-time job (69% vs. 63%), and work between 40 and 49 hours per week (51% vs. 43%). Pharmacy technicians are relatively more likely to work in the non-profit sector (16% vs. 15%) instead of the for-profit sector (73% vs. 75%). At the same time, pharmacy technicians are relatively more likely to work in the inpatient department of hospitals (16% vs. 14%) instead of large chain community pharmacies (33% vs. 35%).

The median annual income of Virginia's pharmacy technician workforce has increased (\$30k-\$35k vs. \$20k-\$25k). In addition, pharmacy technicians are more likely to receive at least one employer-sponsored benefit (80% vs. 77%), including those who have access to health insurance (63% vs. 60%) and a retirement plan (59% vs. 52%). The percentage of pharmacy technicians who indicated that they are satisfied with their current work situation has declined (88% vs. 90%), and this is also the case among those pharmacy technicians who indicated that they are satisfied. (47% vs. 49%).

Registrant Counts				
<b>Registration Status</b>	#	%		
Renewing Practitioners	10,226	73%		
New Registrants	1,520	11%		
Non-Renewals	2,316	16%		
All Registrants	14,062	100%		

Source: Va. Healthcare Workforce Data Center

HWDC surveys tend to achieve very high response rates. Nearly all renewing pharmacy technicians submitted a survey. These represent 76% of all pharmacy technicians who were registered at some point in 2021.

Response Rates						
Statistic	stic Non Respondents Respondents		Response Rate			
By Age						
Under 30	1,431	2,723	66%			
30 to 34	564	1,758	76%			
35 to 39	355	1,556	81%			
40 to 44	243	1,161	83%			
45 to 49	172	952	85%			
50 to 54	179	996	85%			
55 to 59	151	710	83%			
60 and Over	228	883	80%			
Total	3,323	10,739	76%			
New Registrations						
Issued in 2021	908	612	40%			
Metro Status						
Non-Metro	375	1,621	81%			
Metro	2,494	8,459	77%			
Not in Virginia	454	659	59%			

Source: Va. Healthcare Workforce Data Center

### Definitions

- 1. The Survey Period: The survey was conducted in December 2021.
- 2. Target Population: All professionals who held a Virginia registration at some point in 2021.
- 3. Survey Population: The survey was available to those who renewed their registration online. It was not available to those who did not renew, including some professionals newly registered in 2021.

Response Rates	
Completed Surveys	10,739
Response Rate, All Registrants	76%
Response Rate, Renewals	98%

Source: Va. Healthcare Workforce Data Center

## At a Glance:

<b>Registered Pharmacy</b>	<u>Tech.</u>
Number:	14,062
New:	11%
Not Renewed:	16%
Survey Response Rat All Registrants:	<u>es</u> 76%
Renewing Practitioners:	98%

At a Glance:	
<u>Workforce</u>	
Pharmacy Tech. Workforce:	13,017
FTEs:	9,971
Utilization Ratios	
Registrants in VA Workforce:	93%
Registrants per FTE:	1.41
Workers per FTE:	1.31

Source: Va. Healthcare Workforce Data Center

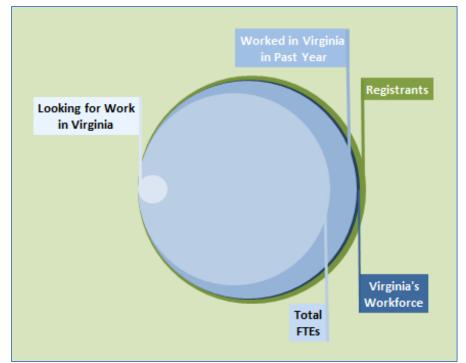
ŧ %
789 98%
29 2%
017 100%
71
062
2

Source: Va. Healthcare Workforce Data Center

Weighting is used to estimate the figures in this report. Unless otherwise noted, figures refer to the Virginia workforce only. For more information on the HWDC's methodology, visit: https://www.dhp.virginia.gov/ PublicResources/HealthcareW orkforceDataCenter/

## Definitions

- 1. Virginia's Workforce: A registrant with a primary or secondary work site in Virginia at any time in the past year or who indicated intent to return to Virginia's workforce at any point in the future.
- 2. Full-Time Equivalency Unit (FTE): The HWDC uses 2,000 (40 hours for 50 weeks) as its baseline measure for FTEs.
- **3. Registrants in VA Workforce:** The proportion of registrants in Virginia's Workforce.
- **4. Registrants per FTE:** An indication of the number of registrants needed to create 1 FTE. Higher numbers indicate lower registrant participation.
- 5. Workers per FTE: An indication of the number of workers in Virginia's workforce needed to create 1 FTE. Higher numbers indicate lower utilization of available workers.



Source: Va. Healthcare Workforce Data Center

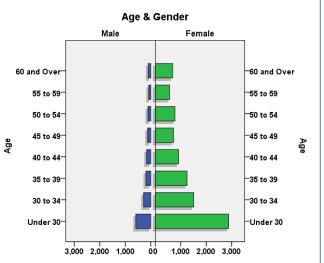
Age & Gender						
	Ma	Male Female		Total		
Age	#	# % % Male # Female		#	% in Age Group	
Under 30	589	17%	2,879	83%	3 <i>,</i> 467	32%
30 to 34	281	16%	1,505	84%	1,786	16%
35 to 39	191	13%	1,249	87%	1,439	13%
40 to 44	162	15%	915	85%	1,076	10%
45 to 49	123	15%	715	85%	838	8%
50 to 54	111	13%	772	88%	883	8%
55 to 59	79	12%	560	88%	639	6%
60 and Over	98	13%	682	87%	781	7%
Total	1,632	15%	9,276	85%	10,909	100%

Source: Va. Healthcare Workforce Data Center

Race & Ethnicity					
Race/ Ethnicity	Virginia*	Pharmacy Tech.		Pharmacy Tech. Under 40	
Ethnicity	%	#	%	#	%
White	59%	6,334	58%	3,635	54%
Black	18%	2,415	22%	1,548	23%
Asian	7%	958	9%	586	9%
Other Race	1%	144	1%	90	1%
Two or More Races	5%	422	4%	323	5%
Hispanic	11%	676	6%	529	8%
Total	100%	10,949	100%	6,711	100%

\*Population data in this chart is from the U.S. Census, Annual Estimates of the Resident Population by Sex, Race, and Hispanic Origin for the United States, States, and Counties: July 1, 2020. Source: Va. Healthcare Workforce Data Center

> Among the 61% of pharmacy technicians who are under the age of 40, 84% are female. In addition, the diversity index among pharmacy technicians who are under the age of 40 is 64%.



Source: Va. Healthcare Workforce Data Center

## At a Glance:

<u>Gender</u>	
% Female:	85%
% Under 40 Female:	84%
<u>Age</u> Median Age: % Under 40: % 55 and Over:	36 61% 13%
<u>Diversity</u>	
Diversity Index:	60%
Under 40 Div. Index:	64%

Source: Va. Healthcare Workforce Data Center

In a chance encounter between two professionals, there is a 60% chance that they would be of different races or ethnicities (a measure known as the diversity index). For Virginia's population as a whole, the diversity index is also 60%.

## At a Glance:

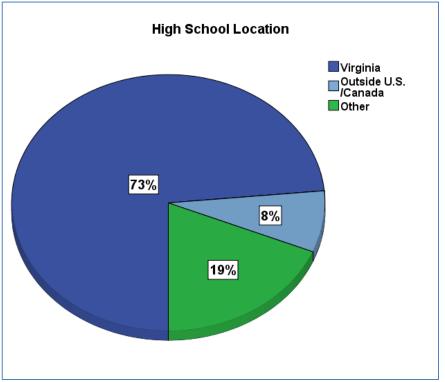
#### Childhood Urban Childhood: 19% Rural Childhood: 40% Virginia Background HS in Virginia: 73% HS in VA, Past 5 Years: 71% **Location Choice** % Work Non-Metro: 14% % Rural to Non-Metro: 28% % Urban/Suburban to Non-Metro:

Source: Va. Healthcare Workforce Data Center

## A Closer Look:

Primary Location: USDA Rural Urban Continuum		Rural Status of Childhood Location				
Code	Description	Rural	Suburban	Urban		
	Metro Cour	nties				
1	Metro, 1 Million+	24%	51%	25%		
2	Metro, 250,000 to 1 Million	57%	31%	12%		
3	Metro, 250,000 or Less	64%	27%	10%		
	Non-Metro Counties					
4	Urban, Pop. 20,000+, Metro Adjacent	66%	22%	12%		
6	Urban, Pop. 2,500-19,999, Metro Adjacent	82%	13%	5%		
7	Urban, Pop. 2,500-19,999, Non-Adjacent	95%	2%	3%		
8	Rural, Metro Adjacent	88%	8%	5%		
9	Rural, Non-Adjacent	71%	20%	9%		
	Overall	40%	41%	19%		

Source: Va. Healthcare Workforce Data Center



Among all pharmacy technicians, 40% grew up in a self-described rural area, and 28% of pharmacy technicians who grew up in a rural area currently work in a non-metro county. Overall, 14% of pharmacy technicians are employed in a non-metro area of the state.

Source: Va. Healthcare Workforce Data Center

	High School Location				
Rank	All Pharmacy Technicians	#	Registered in the Past Five Years	#	
1	Virginia	7,896	Virginia	2,957	
2	Outside U.S./Canada	832	Outside U.S./Canada	305	
3	New York	172	Maryland	84	
4	North Carolina	172	North Carolina	75	
5	Maryland	163	Florida	67	
6	Florida	142	New York	65	
7	Pennsylvania	140	Pennsylvania	63	
8	West Virginia	136	New Jersey	50	
9	New Jersey	113	West Virginia	46	
10	California	111	California	41	

Nearly three-fourths of all pharmacy technicians received their high school diploma in Virginia. Among those pharmacy technicians who obtained their initial registration in the past five years, 71% also received their high school degree in the state.

Source: Va. Healthcare Workforce Data Center

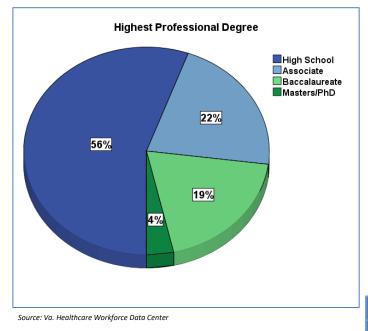
Among all of Virginia's registered pharmacy technicians, 7% did not participate in the state's workforce in 2021. However, 81% of these professionals worked at some point in the past year, including 60% who currently work as pharmacy technicians.

## At a Glance:

<u>Not in VA Workforce</u>			
Total:	1,039		
% of Registrants:	7%		
Federal/Military:	5%		
VA Border State/DC:	32%		

Highest Professional Degree					
Degree # %					
High School/GED	5 <i>,</i> 896	56%			
Associate	2,285	22%			
Baccalaureate	2,059	19%			
Masters	338	3%			
PhD	41	0%			
Total	10,619	100%			

Source: Va. Healthcare Workforce Data Center



Nearly two out of every five pharmacy technicians currently carry education debt, including 48% of those pharmacy technicians who are under the age of 40. For those pharmacy technicians with education debt, the median debt amount is between \$18,000 and \$20,000.

At a Glance:	
Education	
High School/GED:	56%
Associate Degree:	22%
Education Debt	
Carry Debt:	37%
Under Age 40 w/ Debt:	48%
Median Debt: \$18	k-\$20k

Nearly three out of every five pharmacy technicians hold either a high school degree or a GED as their highest professional degree.

Education Debt					
Amount Carried	All Ph Teo		Pharm. Tech. Under 40		
	#	%	#	%	
None	5,282	63%	2,694	52%	
Less than \$10,000	954	11%	756	15%	
\$10,000-\$19,999	646	8%	503	10%	
\$20,000-\$29,999	540	6%	414	8%	
\$30,000 or More	1,025	12%	769	15%	
Total	8,447	100%	5,136	100%	

## At a Glance:

Top Certifications	
PTCB:	65%
ExCPT:	10%
Total w/ Cert.:	75%
National Certificatio	ns
Required:	60%
Pay Raise w/ Cert.:	46%
Source: Va. Healthcare Workforce Data	Center

#### A Closer Look:

Professional Certifications				
Certification	#	% of Workforce		
Pharmacy Technician Certification Board (PTCB)	8,412	65%		
Exam for Certification of Pharmacy Technicians (ExCPT)	1,366	10%		
Total with Certification	9,778	75%		
Source: Va. Healthcare Workforce Data Center				

Source: Va. Healthcare Workforce Data Center

Three out of every four of Virginia's pharmacy technicians hold a professional certification, including 65% who hold a Pharmacy Technician Certification Board (PTCB) credential.

Three out of every five pharmacy technicians work for an employer that requires a national certification as a condition of employment. Meanwhile, 46% of pharmacy technicians work for an employer that offers a pay raise for those who have obtained a national certification.

National Certifications				
Required for Employment? # %				
Yes	6,229	60%		
No	4,234	40%		
Pay Raise with Certification?	#	%		
Yes	4,407	46%		
No	4,649	48%		
No Certification Held	536	6%		

## At a Glance:

#### **Employment**

Employed in Profession: 81% Involuntarily Unemployed: 1%

### **Positions Held**

1 Full-Time:	69%
2 or More Positions:	9%
Weekly Hours:	
40 to 49:	51%
60 or More:	3%
Less than 30:	15%

### A Closer Look:

Current Work Status				
Status	#	%		
Employed, Capacity Unknown	18	< 1%		
Employed in a Pharmacy Technician- Related Capacity	8,532	81%		
Employed, NOT in a Pharmacy Technician-Related Capacity	1,619	15%		
Not Working, Reason Unknown	0	0%		
Involuntarily Unemployed	71	1%		
Voluntarily Unemployed	291	3%		
Retired	46	< 1%		
Total	10,576	100%		
Source: Va. Healthcare Workforce Data Center				

More than 80% of all pharmacy technicians are currently employed in the profession, 69% hold one full-time job, and 51% work between 40 and 49 hours per week.

Current Positions				
Positions	#	%		
No Positions	408	4%		
<b>One Part-Time Position</b>	1,871	18%		
<b>Two Part-Time Positions</b>	137	1%		
One Full-Time Position	7,167	69%		
One Full-Time Position & One Part-Time Position	713	7%		
<b>Two Full-Time Positions</b>	34	0%		
More than Two Positions	46	0%		
Total	10,376	100%		

Source: Va. Healthcare Workforce Data Center

Current Weekly Hours				
Hours	#	%		
0 Hours	408	4%		
1 to 9 Hours	268	3%		
10 to 19 Hours	452	4%		
20 to 29 Hours	815	8%		
30 to 39 Hours	2,294	23%		
40 to 49 Hours	5,135	51%		
50 to 59 Hours	444	4%		
60 to 69 Hours	147	1%		
70 to 79 Hours	72	1%		
80 or More Hours	<b>80 or More Hours</b> 123 1%			
Total	10,158	100%		

Annual Income							
Income Level # %							
Volunteer Work Only	103	2%					
Less than \$10,000	422	9%					
\$10,000-\$14,999	245	5%					
\$15,000-\$19,999	253	5%					
\$20,000-\$24,999	431	9%					
\$25,000-\$29,999	513	11%					
\$30,000-\$34,999	800	17%					
\$35,000-\$39,999	665	14%					
\$40,000-\$44,999	564	12%					
\$45,000-\$49,999	320	7%					
\$50,000 or More	445	9%					
Total	4,761	100%					

## Source: Va. Healthcare Workforce Data Center

Job Satisfaction							
Level # %							
Very Satisfied	4,884	47%					
Somewhat Satisfied	4,203	41%					
Somewhat Dissatisfied	849	8%					
Very Dissatisfied	401	4%					
Total	10,337	100%					

Source: Va. Healthcare Workforce Data Center

Annual Income	
	6206 625F
Median Income:	\$30k-\$35k
Benefits	
Health Insurance:	63%
Retirement:	59%
Satisfaction	
Satisfied:	88%
Very Satisfied:	47%

The typical pharmacy technician earns between \$30,000 and \$35,000 per year. In addition, fourfifths of all pharmacy technicians receive at least one employer-sponsored benefit, including 63% who have access to health insurance.

Employer-Sponsored Benefits					
Benefit	#	%	% of Wage/Salary Employees		
Paid Leave	5,633	66%	60%		
Health Insurance	5,349	63%	57%		
Dental Insurance	5,178	61%	55%		
Retirement	5,046	59%	54%		
Group Life Insurance	3,095	36%	33%		
Signing/Retention Bonus	552	6%	6%		
At Least One Benefit	6,848	80%	73%		

\*From any employer at time of survey.

Employment Instability in the Past Year				
In The Past Year, Did You?	#	%		
Experience Involuntary Unemployment?	156	1%		
Experience Voluntary Unemployment?	418	3%		
Work Part-Time or Temporary Positions, but Would Have Preferred a Full-Time/Permanent Position?	362	3%		
Work Two or More Positions at the Same Time?	1,327	10%		
Switch Employers or Practices?	642	5%		
Experience At Least One?	2,415	19%		
Source: Va. Healthcare Workforce Data Center				

Only 1% of pharmacy technicians were involuntarily unemployed at some point in the past year. For comparison, Virginia's average monthly unemployment rate was 4.0%.<sup>1</sup>

Location Tenure					
Tomuro	Primary		Secondary		
Tenure	#	%	#	%	
Not Currently Working at This Location	270	3%	202	11%	
Less than 6 Months	1,016	10%	274	15%	
6 Months to 1 Year	926	9%	197	11%	
1 to 2 Years	2,236	23%	308	17%	
3 to 5 Years	2,329	24%	383	21%	
6 to 10 Years	1,292	13%	178	10%	
More than 10 Years	1,697	17%	252	14%	
Subtotal	9,766	100%	1,794	100%	
Did Not Have Location	563		10,948		
Item Missing	2,688		275		
Total	13,017		13,017		

Source: Va. Healthcare Workforce Data Center

More than 90% of pharmacy technicians receive an hourly wage at their primary work location.

## At a Glance:

## Unemployment

#### Experience

Involuntarily Unemployed:	1%
Underemployed:	3%

#### **Turnover & Tenure**

Switched Jobs:	5%
New Location:	25%
Over 2 Years:	54%
Over 2 Yrs., 2 <sup>nd</sup> Location:	45%

### **Employment Type**

Hourly Wage:

91%

Source: Va. Healthcare Workforce Data Center

More than half of all pharmacy technicians have worked at their primary work location for more than two years.

C		
	Employment Type	

Employment Type				
Primary Work Site	#	%		
Salary/Commission	766	8%		
Hourly Wage	8,249	91%		
By Contract/Per Diem	43	0%		
Business/Practice Income	9	0%		
Unpaid	29	0%		
Subtotal	9,095	100%		

<sup>&</sup>lt;sup>1</sup> As reported by the U.S. Bureau of Labor Statistics. The non-seasonally adjusted monthly unemployment rate fluctuated between a low of 2.7% and a high of 5.7%. The unemployment rate from December 2021 was still preliminary at the time of publication.

<b>Concentration</b>	
Top Region:	24%
Top 3 Regions:	68%
Lowest Region:	2%
<u>Locations</u>	
2 or More (Past Year):	21%
2 or More (Now*):	16%

More than two-thirds of all pharmacy technicians work in Central Virginia, Northern Virginia, and Hampton Roads.

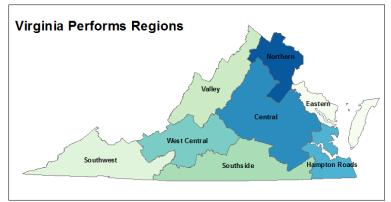
Number of Work Locations					
Locations	Work Locations in Past Year		Wo Locat No	tions	
	#	%	#	%	
0	229	2%	400	4%	
1	7,654	77%	7,932	80%	
2	1,282	13%	993	10%	
3	643	7%	544	6%	
4	57	1%	27	0%	
5	22	0%	15	0%	
6 or More	49	1%	25	0%	
Total	9,936	100%	9,936	100%	

\*At the time of survey completion, December 2021. Source: Va. Healthcare Workforce Data Center

### A Closer Look:

Regional Distribution of Work Locations						
Virginia Performs		nary ation	Secondary Location			
Region	#	%	#	%		
Central	2,355	24%	456	23%		
Eastern	190	2%	38	2%		
Hampton Roads	2,045	21%	419	22%		
Northern	2,153	22%	426	22%		
Southside	416	4%	65	3%		
Southwest	716	7%	110	6%		
Valley	627	6%	113	6%		
West Central	1,098	11%	225	12%		
Virginia Border State/D.C.	27	0%	34	2%		
Other U.S. State	25	0%	55	3%		
Outside of the U.S.	0	0%	4	0%		
Total	9,652	100%	1,945	100%		
Item Missing	2,801	2,801 123				

Source: Va. Healthcare Workforce Data Center



Source: Va. Healthcare Workforce Data Center

Among all pharmacy technicians, 16% currently have multiple work locations, while 21% have had multiple work locations over the past year.

Location Sector						
Sector	Prin Loca	-	Secondary Location			
	#	%	#	%		
For-Profit	6,626	73%	1,191	72%		
Non-Profit	1,487	16%	246	15%		
State/Local Government	607	7%	124	8%		
Veterans Administration	52	1%	3	0%		
U.S. Military	165	2%	48	3%		
Other Federal Gov't	116	1%	35	2%		
Total	9,053	100%	1,647	100%		
<b>Did Not Have Location</b>	563	10,948				
Item Missing	3,401	422				

Source: Va. Healthcare Workforce Data Center

Nearly 90% of all pharmacy technicians work

including 73% who work in a for-profit establishment. Another 7% of pharmacy

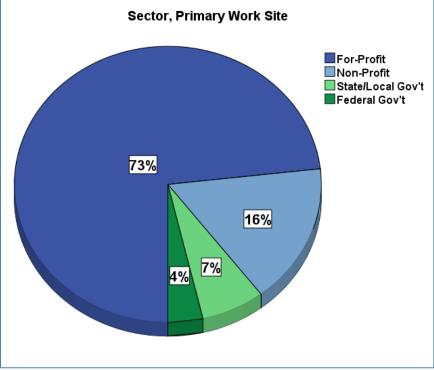
technicians work for a state

in the private sector,

or local government.

## At a Glance: (Primary Locations)

<u>Sector</u> For-Profit: Federal:	73% 4%
Top Establishments	
Large Chain Pharmacy:	33%
(11+ Stores)	
Hospital/Health System:	16%
(Inpatient)	
Independent Pharmacy:	10%
(1-4 Stores)	



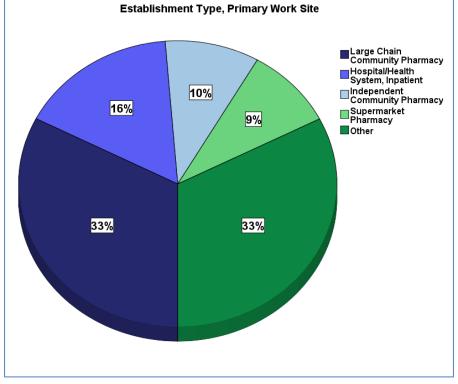
Location Type					
Establishment Type	Prim Locat		Secondary Location		
	#	%	#	%	
Large Chain Community Pharmacy (11+ Stores)	2,894	33%	505	31%	
Hospital/Health System, Inpatient Department	1,440	16%	249	15%	
Independent Community Pharmacy (1-4 Stores)	853	10%	140	9%	
Supermarket Pharmacy	815	9%	145	9%	
Hospital/Health System, Outpatient Department	589	7%	72	4%	
Mass Merchandiser (i.e. Big Box Store)	365	4%	60	4%	
Nursing Home/Long-Term Care	326	4%	24	1%	
Clinic-Based Pharmacy	243	3%	33	2%	
Pharmacy Benefit Administration (e.g. PBM, Managed Care)	207	2%	21	1%	
Other	1,161	13%	366	23%	
Total	8,893	100%	1,615	100%	
Did Not Have Location	563		10,948		
Source: Va. Healthcare Workforce Data Center					

One-third of all pharmacy technicians in Virginia work in large chain community pharmacies, while another 16% work in the inpatient department of hospitals.

For pharmacy technicians who also have a secondary work location, 31% work in large chain community pharmacies, while 15% work

in the inpatient department

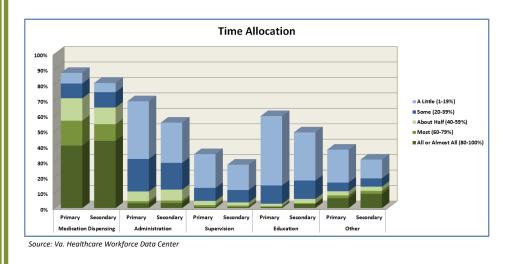
of hospitals.



#### **Time Allocation**

At a Glance: (Primary Locations)						
<b>Typical Time Allo</b>	ocation					
Medication Disp.:	70%-79%					
Administration:	10%-19%					
Teaching:	1%-9%					
<b>Roles</b> Medication Disp.: Administration: Supervision: Education:	57% 4% 2% 1%					
Patient Care Pharm. Tech.						
Median Admin. Tim	e: 1%-9%					
Avg. Admin. Time:	1%-9%					

## A Closer Look:



Nearly 60% of all pharmacy technicians fill a medication dispensing & customer service role, defined as spending 60% or more of their time in that activity.

	Time Allocation									
Time Creat	Medic Dis		Admin.		n. Supervision		Education		Other	
Time Spent	Pri. Site	Sec. Site	Pri. Site	Sec. Site	Pri. Site	Sec. Site	Pri. Site	Sec. Site	Pri. Site	Sec. Site
All or Almost All (80-100%)	40%	43%	3%	3%	1%	1%	1%	3%	6%	9%
Most (60-79%)	16%	11%	1%	2%	1%	1%	0%	0%	2%	2%
About Half (40-59%)	15%	11%	6%	7%	3%	2%	2%	3%	3%	3%
Some (20-39%)	10%	10%	21%	17%	8%	8%	12%	12%	6%	5%
A Little (1-19%)	7%	6%	37%	26%	22%	16%	45%	31%	21%	12%
None (0%)	13%	19%	31%	45%	65%	72%	40%	51%	62%	69%

Retirement Expectations						
Expected Retirement	Α	II	50 and Over			
Age	#	%	#	%		
Under Age 50	2,022	25%	-	-		
50 to 54	457	6%	48	3%		
55 to 59	544	7%	121	7%		
60 to 64	1,272	16%	411	23%		
65 to 69	2,044	25%	712	41%		
70 to 74	537	7%	219	13%		
75 to 79	125	2%	49	3%		
80 and Over	87	1%	22	1%		
I Do Not Intend to Retire	1,017	13%	169	10%		
Total	8,106	100%	1,751	100%		

Source: Va. Healthcare Workforce Data Center

## At a Glance:

### **Retirement Expectations**

All Pharmacy Technician	ns
Under 65:	53%
Under 60:	37%
Pharm. Tech. 50 and Ov	ver
Pharm. Tech. 50 and Ov Under 65:	ver 33%

## Time Until Retirement

Within 2 Years:	5%
Within 10 Years:	15%
Half the Workforce:	By 2046

Source: Va. Healthcare Workforce Data Center

More than half of all pharmacy technicians expect to retire by the age of 65. Among pharmacy technicians who are age 50 and over, one-third expect to retire by the age of 65.

Within the next two years, 19% of all pharmacy technicians expect to pursue additional educational opportunities, and 6% expect to increase their patient care hours.

Future Plans							
Two-Year Plans:	#	%					
Decrease Participation	Decrease Participation						
Leave Profession	1,138	9%					
Leave Virginia	511	4%					
Decrease Patient Care Hours	226	2%					
Decrease Teaching Hours	109	1%					
Increase Participation							
Increase Patient Care Hours	845	6%					
Increase Teaching Hours	673	5%					
Pursue Additional Education	2,439	19%					
Return to the Workforce	120	1%					

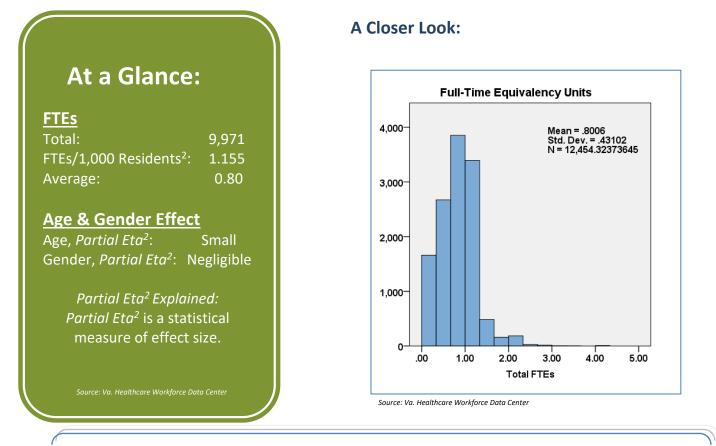
By comparing retirement expectation to age, we can estimate the maximum years to retirement for pharmacy technicians. Only 5% of pharmacy technicians expect to retire in the next two years, while 15% expect to retire within the next ten years. Half of the current workforce expect to retire by 2046.

Time to Retirement						
Expect to Retire Within	#	%	Cumulative %			
2 Years	387	5%	5%			
5 Years	177	2%	7%			
10 Years	626	8%	15%			
15 Years	777	10%	24%			
20 Years	948	12%	36%			
25 Years	1,193	15%	51%			
30 Years	1,162	14%	65%			
35 Years	719	9%	74%			
40 Years	551	7%	81%			
45 Years	334	4%	85%			
50 Years	157	2%	87%			
55 Years	40	0%	87%			
In More than 55 Years	17	0%	87%			
Do Not Intend to Retire	1,017	13%	100%			
Total	8,106	100%				

Source: Va. Healthcare Workforce Data Center

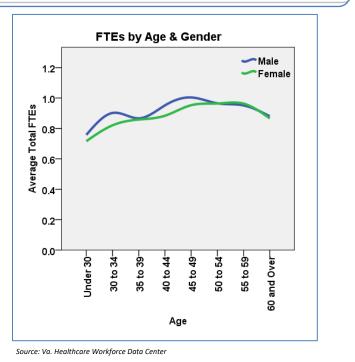


Using these estimates, retirement will begin to reach 10% of the current workforce every five years by 2036. Retirement will peak at 15% of the current workforce around 2046 before declining to below 10% of the current workforce again around 2056.



The typical pharmacy technician provided 0.80 FTEs in 2021, or approximately 32 hours per week for 50 weeks. Although FTEs appear to vary by age and gender, statistical tests did not verify that a difference exists.<sup>3</sup>

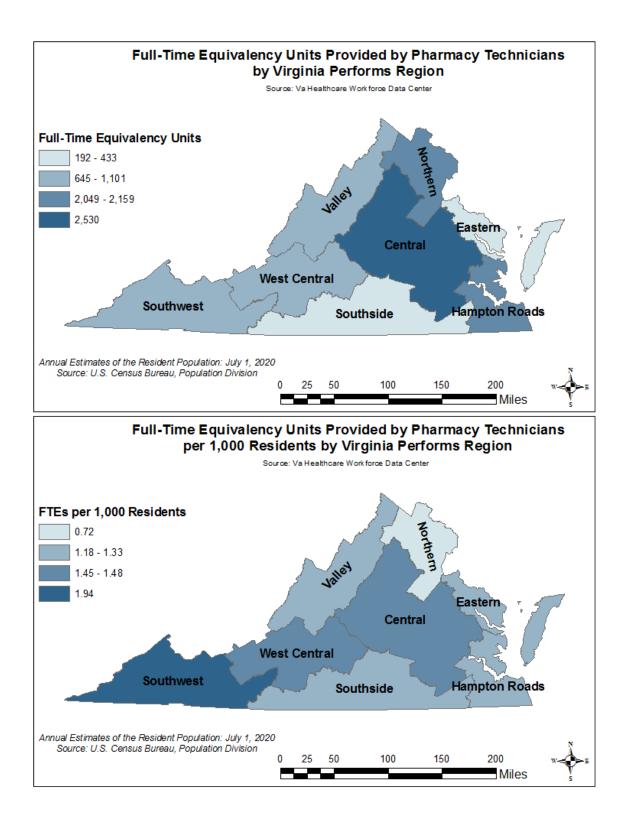
Full-Time Equivalency Units						
	Average	Median				
	Age					
Under 30	0.69	0.64				
30 to 34	0.78	0.82				
35 to 39	0.84	0.78				
40 to 44	0.84	0.91				
45 to 49	0.92	0.93				
50 to 54	0.92	0.94				
55 to 59	0.92	0.93				
60 and Over	0.83	0.80				
Gender						
Male	0.86	0.93				
Female	0.83	0.93				
Source: Va. Healthcare Wor	kforce Data Center					

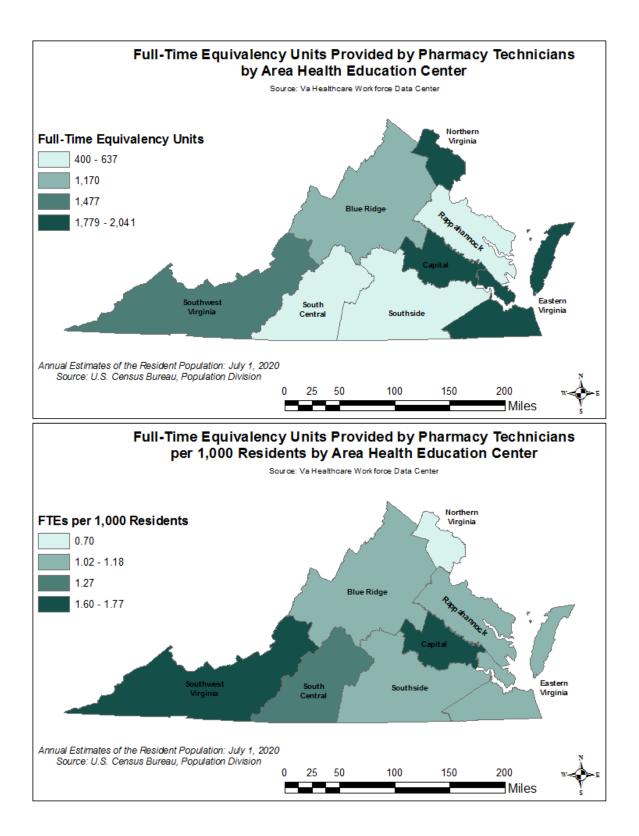


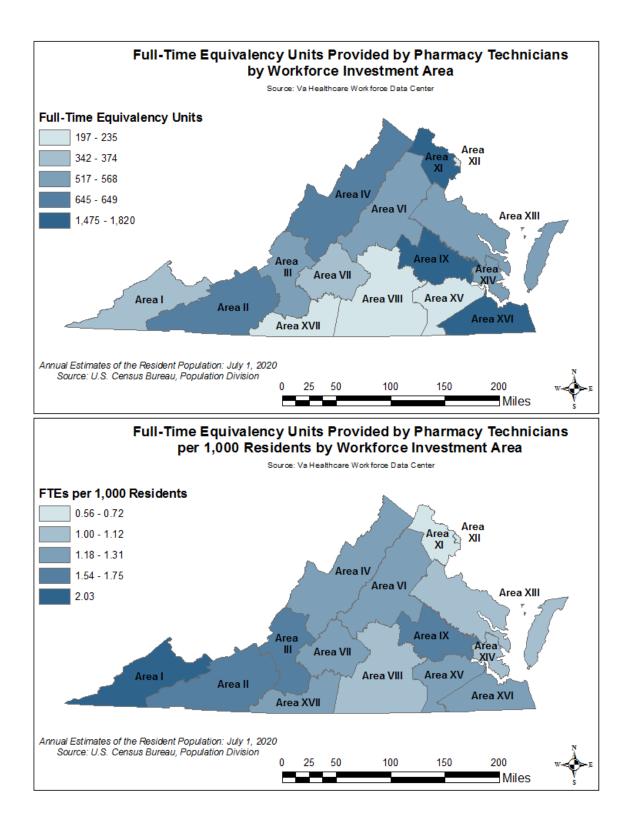
<sup>2</sup> Number of residents in 2020 was used as the denominator.

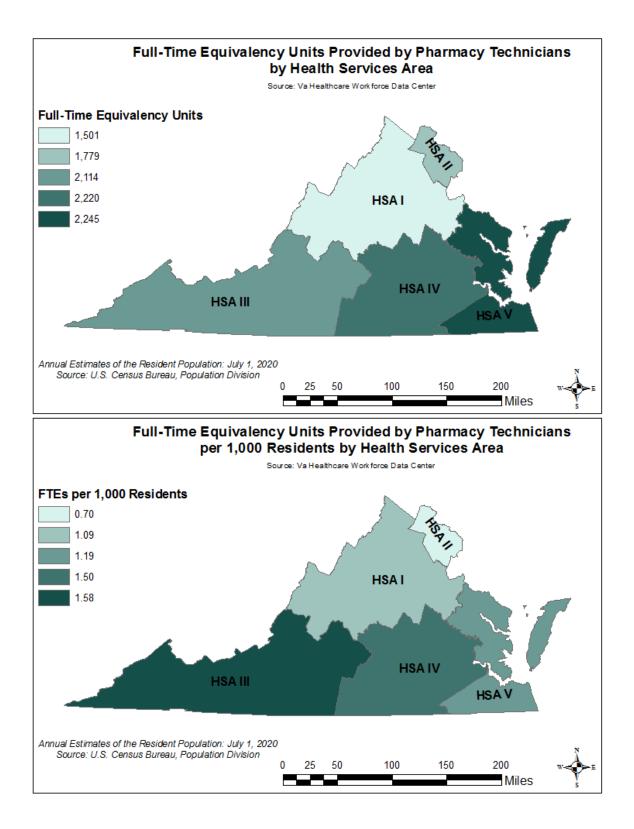
<sup>3</sup> Due to assumption violations in Mixed between-within ANOVA (Levene's Test was significant).

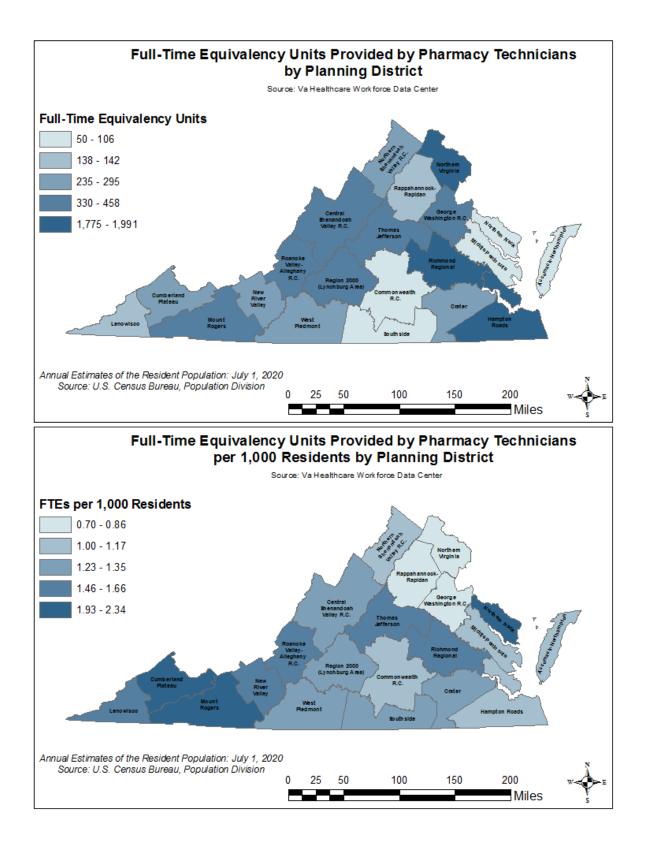
Virginia Performs Regions











### Appendix

#### Weights

Rural Status	Location Weight			Total Weight	
	#	Rate	Weight	Min.	Max.
Metro, 1 Million+	8,410	76.65%	1.305	1.175	1.520
Metro, 250,000 to 1 Million	1,268	79.89%	1.252	1.128	1.458
Metro, 250,000 or Less	1,275	78.43%	1.275	1.149	1.485
Urban, Pop. 20,000+, Metro Adj.	293	81.91%	1.221	1.100	1.422
Urban, Pop. 20,000+, Non- Adj.	0	NA	NA	NA	NA
Urban, Pop. 2,500-19,999, Metro Adj.	696	82.47%	1.213	1.092	1.413
Urban, Pop. 2,500-19,999, Non-Adj.	516	81.20%	1.232	1.110	1.435
Rural, Metro Adj.	291	80.07%	1.249	1.125	1.455
Rural, Non-Adj.	200	77.50%	1.290	1.163	1.503
Virginia Border State/D.C.	751	60.85%	1.643	1.481	1.915
Other U.S. State	362	55.80%	1.792	1.615	2.088

Source: Va. Healthcare Workforce Data Center

Age	Age Weight			Total Weight	
	#	Rate	Weight	Min.	Max.
Under 30	4,154	65.55%	1.526	1.413	2.088
30 to 34	2,322	75.71%	1.321	1.223	1.808
35 to 39	1,911	81.42%	1.228	1.137	1.681
40 to 44	1,404	82.69%	1.209	1.120	1.655
45 to 49	1,124	84.70%	1.181	1.093	1.616
50 to 54	1,175	84.77%	1.180	1.092	1.615
55 to 59	861	82.46%	1.213	1.123	1.660
60 and Over	1,111	79.48%	1.258	1.165	1.722

Source: Va. Healthcare Workforce Data Center

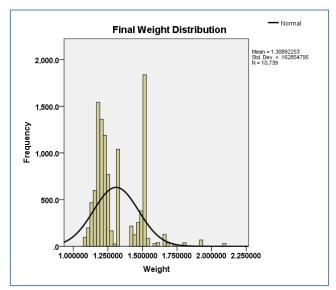
# See the Methods section on the HWDC website for details on HWDC methods:

#### https://www.dhp.virginia.gov/PublicResources/Healt hcareWorkforceDataCenter/

Final weights are calculated by multiplying the two weights and the overall response rate:

Age Weight x Rural Weight x Response Rate = Final Weight.

#### **Overall Response Rate: 0.763689**



Source: Va. Healthcare Workforce Data Center